

# CHILI DOG STRINGS STUDIO POLICY

## Cancellation Policy/Makeup Lessons

If your child participates in other activities, **please plan ahead** so that those activities do not conflict with your scheduled lesson time. The time slots that you choose are reserved specifically for your child for the allotted 38 weeks.

If you know that you will be missing a lesson ahead of time, **we do allow 14 days' notice to reschedule**. These lessons must be rescheduled within the current studio year, and you will need to reschedule either with our scheduling system, Acuity (our online scheduling and invoicing app), or with Rachel. If the lessons are not fit in before Labor Day '20, they will be forfeited. There are no refunds.

If you miss a lesson in less time than 14 days in advance, we maintain a policy of no makeup lessons. **Please do not ask for a makeup.**

**Please do not bring a sick child to the lesson or show up ill yourself.** If your child is too sick for school, he or she is too ill to have a lesson. This includes but is not limited to: flu, common cold, pink eye, head lice, bed bugs, etc. we will send sick students and parents home immediately.

If weather is so bad that school is cancelled, lessons will still be offered unless you cancel.

If circumstances for the day do not allow for you to show up in person, we can offer a Skype/ FaceTime/ Google Hangouts/ What'sApp lesson during your reserved time.

**If we are sick or must miss a lesson,** we will be sure to deliver the promised 38 lessons within the period between Labor Day 2019 and Labor Day 2020.

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## Tuition & Scheduling Payment

Your tuition includes **38 individual lessons** and **group lessons as offered.**

Monthly tuition payments are due by the first of every month. This will involve planning ahead.

If you know you will not be able to make a payment on time, let us know as soon as you know so that we can prepare accordingly.

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## Studio Withdrawal

We encourage open communication. If you feel something is going well, we always enjoy hearing things that work well for you and your child. Conversely, if something is not working well in lessons, please let us know so we can work to find solutions that will help. There will be **no refunds** upon studio withdrawal.

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	<u>1 hr</u>	<u>45 min</u>	<u>30 min</u>	
Whole Year Tuition:	\$3630	\$3055	\$2255	(1 payment due 9/1)
Monthly Tuition:	\$375	\$315	\$232	(10 payments due 1st of each month) [Sept. thru June]

**REGISTRATION FEE: \$150** due along with our registration form and signed studio policy (this page only.) This covers scheduling and printed supplies (sheet music) for the year and signifies acceptance of policies.

## Permissions

- It is OK to put my child's first name on the online calendar
- It is NOT OK to put my child's first name on the online calendar. I would prefer the alias:

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Part of being in our studio involves sharing our progress with others so that we can all learn from each other. We do not publish full names of any students online. If having pictures/videos of your child online is not OK with you, please check the box so we can talk about your circumstances.

- It is OK to publish videos or photos of my child online
- It is NOT OK to publish videos or photos of my child online

## Agreement to the Terms and Conditions

Your signature below indicates that you have received a copy of the **Chili Dog Strings Studio Policy** and the **Chili Dog Strings Studio Handbook**. If you have read, understand, and agree to the terms and conditions stated in the Chili Dog Strings Studio Policy, please make your agreement known by paying the initial fees and signing on the lines below:

I agree to support my child in daily practice. I agree to pay tuition in full to Neil Fong Gilfillan or Rachel Samson by June 1, 2019-- delivered either in full or in monthly installments, whether or not I choose to use all of the lessons offered at Chili Dog Strings. I accept that there are no refunds.

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Parent Signature

Date

I agree to practice the required amount of time (lesson time x at least 6 days/week) in order to keep my spot in the studio. I understand this will require planning and commitment, and I am willing to do what it takes to keep my practicing up. I agree to communicate with my parents and my teacher if I encounter anything that goes against my commitment to practice.

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Student Signature

Date

Neil Fong Gilfillan and Rachel L. Samson